

innovate

collaborate

communicate

deliver

Providing vital services to victims of domestic violence, people with developmental disabilities, and individuals challenged by addiction.

transform

2013 ANNUAL REPORT



URINyc[™]
Urban Resource Institute

We drive innovation by developing solutions to social challenges.

We forge new public/private/nonprofit partnerships to maximize engagement and support.

We raise awareness about preventing domestic violence and abuse.

We bring quality service and support to those who need it most.

We give people the tools to build better lives for themselves and their families.

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leadership

Message from Our Board Chair

On behalf of the Board of Trustees of the Urban Resource Institute (URI), I am proud to report that URI made exciting strides in 2013, and, in keeping with our rich history, found and launched new, scalable ways to effectively serve vulnerable New Yorkers. In May 2013, we launched URIPALS—People and Animals Living Safely—the only program of its kind in New York and one of only a few in the nation that provides shelter and specialized services for domestic violence victims and their pets. This unique initiative fills a critical, previously unmet need and has generated new corporate partnerships and support that will enable it to continue and expand.



As an organization experiencing significant change and growth, URI made the decision to embark on a full-scale strategic planning process in 2013. The new strategic plan that emerges from this process will be the principal tool that will guide URI through this period of change and expansion, and it will serve as a framework for sound organizational management that will enable us to continue to meet and exceed the expectations of the communities we serve.

In 2013, URI was pleased to welcome five new board members with the expertise and credentials to help us chart our new course for the future: Portia Allen-Kyle, Adjunct Professor, St. Thomas Aquinas College; Charles F. Gergel, Attorney and Partner, Cullen and Dykman, LLP; Adrienne Y. Peterson, IT Audit Manager, HSBC Bank; Bernadette A. Smith, Attorney, Law Offices of Bernadette A. Smith, P.C.; and Donna Vieira, Senior Vice President, Head of Product and Marketing for Chase Business Banking. Their addition to the URI leadership team has contributed to our effective organizational oversight and enhanced the development of our new strategic direction.

Despite the economic challenges that have affected the nonprofit sector, URI has sustained and built donor support by demonstrating the value and quality of our solutions-oriented approach to client service. We continue to refine our programs and services, enhance our senior leadership team, and explore strategies and plans that will ensure a solid future for URI and maximize the value of our core capabilities and organizational strengths. We are grateful for your ongoing involvement and support.

A handwritten signature in black ink, appearing to read "Whittaker Mack III". The signature is stylized and fluid.

Whittaker Mack III
Chair, Board of Trustees

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staff

Message from Our President and CEO

URI has built a well-earned reputation for our comprehensive, innovative approach to social service program delivery. Our ability to identify and nimbly respond to critical social challenges was clearly apparent in 2013 with the success of our new URIPALS (People and Animals Living Safely) program, which has already helped so many families and individuals seeking to escape abusive situations without having to leave their pets behind.



Our URIPALS communications outreach campaign attracted wide media coverage by top national and local news outlets and raised awareness about an aspect of domestic violence that needed more attention—the connection between pet abuse and domestic violence. Through this initiative, we forged new strategic partnerships and relationships with major donors and supporters, including the Mayor’s Alliance for New York City’s Animals, Nestlé Purina PetCare, the ASPCA, Avon, and BBVA Compass Foundation.

Furthermore, URI continues to provide critical services to enhance the quality of life for people with developmental disabilities at our Intermediate Care Facilities and Individualized Residential Alternative facility, as well as for individuals in the process of chemical dependency recovery enrolled in the Marguerite T. Saunders Urban Center for Alcoholism and Addiction Services (MS-UCAS). At the Urban Center for the Developmentally Disabled (UCDD), we continue to enrich the lives of our clients by facilitating their participation in paid competitive employment and simultaneously advancing efforts toward workplace diversity.

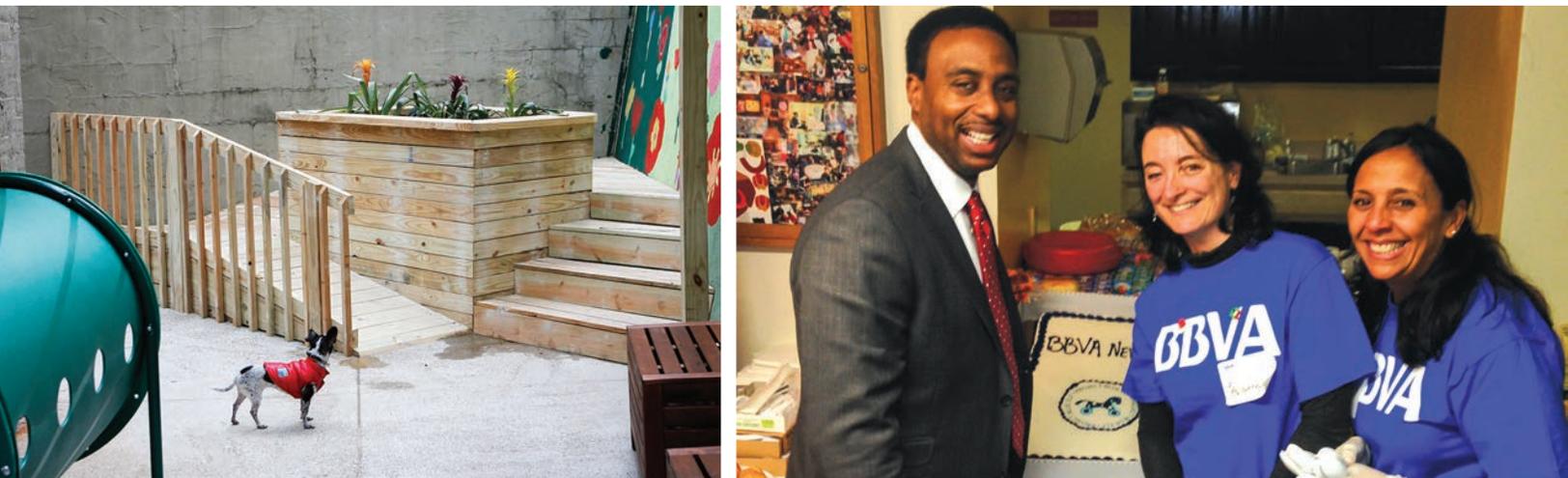
URI proactively seeks and pursues new opportunities to support program growth and improve the quality and breadth of our client services. In doing so, we strive to address a range of social issues confronting vulnerable and disadvantaged communities. We never lose sight of our ultimate goal: to give people who need help the best available tools and resources to overcome obstacles and transform their lives. We recognize that our accomplishments are made possible through the dedication and commitment of our staff, Board of Trustees, and generous supporters. I look forward to fostering deeper partnerships with equally dedicated stakeholders.

A handwritten signature in black ink that reads "Nathaniel Fields". The signature is written in a cursive, flowing style.

Nathaniel M. Fields
President & CEO

Domestic Violence Programs

One of the largest domestic violence service providers in New York City, URI operates a 24-hour emergency hotline and four shelters (three emergency shelters and one transitional shelter) with separate apartment-style accommodations for individuals and families—a welcoming, secure, healing environment that helps victims and their children recover from trauma and abuse. URI's clients receive a full spectrum of individualized assessment, counseling, and referral services.



Left: The Purina Play Haven and Dog Park opened at Urban Women's Safe Haven domestic violence shelter in March 2014. Right: The BBVA Compass Foundation's Project Blue Elf funded holiday activities and toys that benefitted children living at Urban Women's New Beginnings domestic violence shelter.

WHAT OUR SHELTER RESIDENTS SAY

91% said they now feel they can achieve the goals they set for themselves

“At first I was scared to come to the shelter but... this was the safest place for us. This is a very special place. I’m going to miss the staff.”



Avon and their group Avon Women Empowered brought holiday cheer to Safe Haven residents and their children and pets with generous donations of gifts.

URIPALS: People and Animals Living Safely

Pets are part of the family. As many as 48 percent of domestic violence victims stay in abusive situations because they fear their pets might be abused if left behind. To protect the whole family from abuse, URI launched URIPALS (People and Animals Living Safely) in June 2013 at the Urban Women’s Safe Haven shelter. The first co-sheltering program in New York City and one of a handful nationwide, URIPALS equips the shelter to house families and pets together.

In its first year of operation, the program has been an overwhelming success and continues to gain momentum. As of mid-May 2014, the program has accommodated 19 families and 28 pets (19 cats, seven dogs, and two turtles). URIPALS embarked on a partnership with Nestlé Purina PetCare, which donated cat welcome kits and educational materials. Purina’s support equipped the shelter to accept dogs and open the Purina Play Haven and Dog Park in March 2014.

United by the belief that people and pets are better together, Purina and URI seek to raise awareness about the impact of abuse on the entire family—including pets—and reduce barriers to escape and recovery. URIPALS has made great progress toward that goal by garnering a flood of media coverage that has brought visibility and attention to this issue (right).

URI Domestic Violence Programs: 2013 Service Overview

- › URI’s four domestic violence shelters served 1,359 clients, including 470 women and 881 children.
- › URI fielded 1,035 crisis and hotline calls.
- › URI’s community education and public awareness activities reached several thousand adults and youth.

Addressing Food Insecurity

URI partnered with the Food Bank For New York City to ensure that domestic violence victims and their children residing in shelter have access to nutritious food and can achieve and maintain healthy lives. The Food Bank supports our food pantry program by providing nutritious food items and healthy lifestyle education to our clients. The program was launched at Urban Women’s Retreat and will expand to our other three shelters in 2014.



Stephanie LaPointe, a former intern at the Mayor’s Alliance for NYC’s Animals, with Willem, a therapy cat, and animal advocate Allie Phillips at the URIPALS kick-off event in May 2013.

Purina Play Haven and Dog Park ribbon cutting: Rose Pierre-Louis, Commissioner of the Mayor’s Office to Combat Domestic Violence; URI President and CEO Nathaniel Fields; URI Board Chair Whittaker Mack III; and Lindsey Hogan, Nestlé Purina PetCare



MEDIA HIGHLIGHTS

Associated Press

“NYC Gets First-of-Its-Kind Domestic Abuse Shelter”
May 30, 2013

WNYC Radio

“Safe Haven for Victims of Abuse, and Now Their Pets”
May 30, 2013

NY1

“Domestic Violence Shelter Adopts Pet-Friendly Policy”
June 3, 2013

AOL News

“Domestic Violence Shelter Allows Victims to Bring Pets”
June 4, 2013

New York Daily News

“Domestic Violence Is Primary Cause of Murders of Women in New York City”
URI President Nathaniel Fields, Guest Columnist
November 18, 2013

“[I’m now] aware of various signs to look for in a domestic violence partner.”



LaTroy Hawkins, former relief pitcher, New York Mets, greets and signs autographs for children of URI's recreation program.

Promoting Advocacy and Education

On April 22, 2013, URI staff and clients gathered at the Capitol in Albany with approximately 200 domestic violence advocates and survivors from across the state for the annual Legislative Awareness Day. At the event, sponsored by the NYS Coalition Against Domestic Violence, URI staff and clients spoke with legislators about domestic violence, the need for increasing services, and the enduring challenges that jeopardize victim safety.

On October 22, 2013, URI partnered with Harlem Hospital and sponsored a viewing of the film *Girl Rising*, a global action campaign based on the belief that if you educate girls, you can change the world. The event was attended by youth from local schools in the Harlem community.

Providing Therapeutic Recreation

URI continued its partnerships with the Downtown Brooklyn Neighborhood Alliance (DBNA) and the Major League Baseball Players Association (MLBPA), which supported our recreation programs and offered once-in-a-lifetime healing experiences to our children in shelter.



Dr. Lorraine Madry (left) with Gerri Warren-Merrick, President, Greater New York Chapter, The Links, Inc.

- › The DBNA's Community Tickets Program enabled our clients to attend various events at Barclays Center, including several college and Brooklyn Nets basketball games, the circus, Disney on Ice, and concerts by Alicia Keys, Beyoncé, Justin Bieber, and Billy Joel.

From left: John Jay-Vera Fellows Mentor of the Year Jennifer White-Reid with Abby Stein, Associate Professor, John Jay College, and Tracy Barker, Child Mind Institute



- › The MLBPA's Buses for Baseball program sponsored an unforgettable trip to CitiField stadium on July 19, 2013, complete with free roundtrip transportation, tickets, t-shirts, souvenirs, food and beverages, and personal greetings and autographs from professional baseball players. For many of our children, it was their first visit to a big-league ballpark.
- › The MLBPA also included URI in the Players Give Back program, enabling our children to attend several New York Yankees and Mets games.

These experiences truly help to heal the invisible wounds created by domestic violence and rebuild a sense of safety and trust in children.

URI also continued its relationship with the Links. The Links' Greater New York Chapter's National Trends and Services Committee has dedicated its time and resources under the chapter's umbrella program to address the issue of domestic violence as part of its local community service programs:

- › To raise funds to cover free legal services for victims of domestic violence, several URI clients and staff participated in the Story by Story race to climb 43 stories of the 245 Park Avenue skyscraper. Fifteen clients participated in this challenge. The stair-climb inspired some residents to videotape their stories.
- › Other Links-sponsored activities included museum trips and an educational event on May 18, 2013, for adults and children at Urban Women's New Beginnings shelter that addressed career development, parenting, and recreation.

Winning Newfound Skills and Confidence

Amy, a Bronx native of Cambodian descent, was victimized since she was a toddler, suffering physical and sexual abuse by her brothers. She kept the abuse a secret, and it affected her ability to lead a normal life and perform well in school. In the tenth grade, she stopped attending school altogether after entering an abusive relationship with a person whom she believed would fulfill her need for the love she never received from her family.

After becoming pregnant at the age of 21, Amy was physically abused and isolated by the child's father, who prohibited her from working. Amy believes that he reported her to Administration for Children's Services (ACS) as a way to exert control over her life. Her ACS caseworker recommended that she enter a domestic violence shelter, and she was placed at URI's Urban Women's Safe Haven.

Amy credits her site supervisors with helping her not only to learn employment skills but to develop more self-esteem and gain a greater appreciation of what life has to offer.

When Amy learned about the Working Internship Network (WIN) program, she saw it as an opportunity to gain job skills and become more marketable. She pursued a housekeeping internship because she had experience doing a lot of housekeeping as a stay-at-home mom. She credits her site supervisors with helping her not only to learn employment skills but to develop more self-esteem and gain a greater appreciation of what life has to offer. Despite various challenges along the way, support from her site supervisor and counseling empowerment sessions with the WIN program's Financial Empowerment Coordinator helped Amy to remain confident and hopeful. She currently works as a housekeeper and says that through her experience in the WIN program, she realized that you cannot help anyone else unless you can help yourself.

WHAT OUR SHELTER RESIDENTS SAY

85% said they would recommend URI shelters to others experiencing domestic violence

WHAT OUR SHELTER RESIDENTS SAY

82% said they now know more ways to plan for their safety

How LEAP Helps

LISA required extensive advocacy with the U.S. Citizenship and Immigration Services (USCIS) on her immigration case. Lisa had come to Urban Women's New Beginnings in 2011, fleeing from her abuser with her son and one of her daughters. Lisa had suffered extensive physical and emotional abuse during the marriage. LEAP's ability to provide representation on her immigration petitions was essential in establishing her independence, especially because Lisa, her son, and her eldest daughter were not U.S. citizens. In order to build her life here free of violence, she needed the assistance of LEAP to obtain status. Lisa was also dealing with a family court matter involving her son, which had potential immigration consequences. The support and legal advocacy that LEAP provided ensured that the final outcome would not endanger their pending immigration petitions.

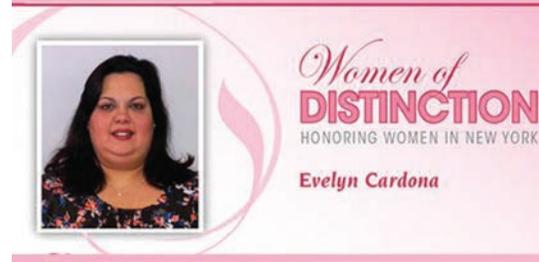
In order to build her life here free of violence, she needed the assistance of LEAP to obtain status.

MARIA had fled from Ohio to New York after a criminal case was brought against her abuser. There had been a long history of physical and emotional abuse between them. Child protective services in Ohio had also been investigating Maria and her family due to the domestic violence that had taken place between her and her abuser. Maria was also pregnant and struggling with mental health issues. She had expressed frustration with her ACS case manager and was unsure of how to obtain copies of her order of protection from the Ohio criminal case. With the help of LEAP, Maria was able to navigate the complex legal system and work with ACS effectively. Maria felt supported to focus on maintaining her family unit, free of violence.

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Awards and Honors

- › On March 7, the Delta Sigma Theta Sorority Social Action Commission presented Dr. Lorraine Madry, senior program director, Urban Women's Retreat, and Evelyn Cardona, assistant program director, Urban Women's Retreat, with an award in honor of their dynamic leadership in eliminating domestic violence. Dr. Madry also received the 2013 Women of Distinction Award on March 30 from the Greater New York Chapter of the Links, Inc.
- › On April 23, the John Jay College Vera Fellows Program honored Jennifer White-Reid, URI's vice president of domestic violence programs, with the John Jay-Vera Fellows Mentor of the Year Award for 2012-2013.
- › Evelyn Cardona, assistant program director, Urban Women's Retreat, received a 2013 Women of Distinction Award from NYS Senator Martin Dilan in Albany on May 7.



- › Kenneth McCrae, Program Director, Urban Women's Safe Haven, received a 2013 DV Community Awareness Award from Women's Motivational Services.

“My experience here is not what I expected but better. I see this as the beginning of life for me and my son.”



Special Retreat Day Receives High Praise

The Special Day of Fellowship and Friendship for Urban Women’s New Beginnings/Urban Women’s Retreat on May 18, a Links service project, was rated excellent or good by 91 percent of participants, and 100 percent said they would recommend the event to others. Job-search skills and information about child care were particularly helpful according to clients.

2013 DV Community Awareness Award recipient Kenneth McCrae

Legal Education and Advocacy Program (LEAP)

LEAP provides vital legal services to the clients of URI’s four domestic violence shelters. Launched in 2006, LEAP makes legal information, support, and services accessible to shelter residents, helping clients experiencing family law issues, such as custody, visitation, orders of protection, child support, and divorce, and assisting immigrants who are victims of domestic violence. In addition, LEAP conducts educational workshops and trainings for clients and shelter staff.

In August 2013, Jae Young Kim joined URI as the new supervising attorney and head of LEAP. Ms. Kim is an attorney with many years of experience advocating on behalf of victims of domestic violence throughout New York City.

2013 LEAP Highlights:

- › 129 legal consultations with clients, which included 37 initial intakes and 92 follow-up sessions
- › Five educational workshops/presentations for clients and shelter staff
- › Participation at community outreach events, including the NYU Public Interest Legal Career Fair and the City Bar’s Public Interest Career Reception
- › Legal trainings at St. Francis College and the Queens Supreme Court Gender Awareness Committee for Domestic Violence Awareness Month in October 2013

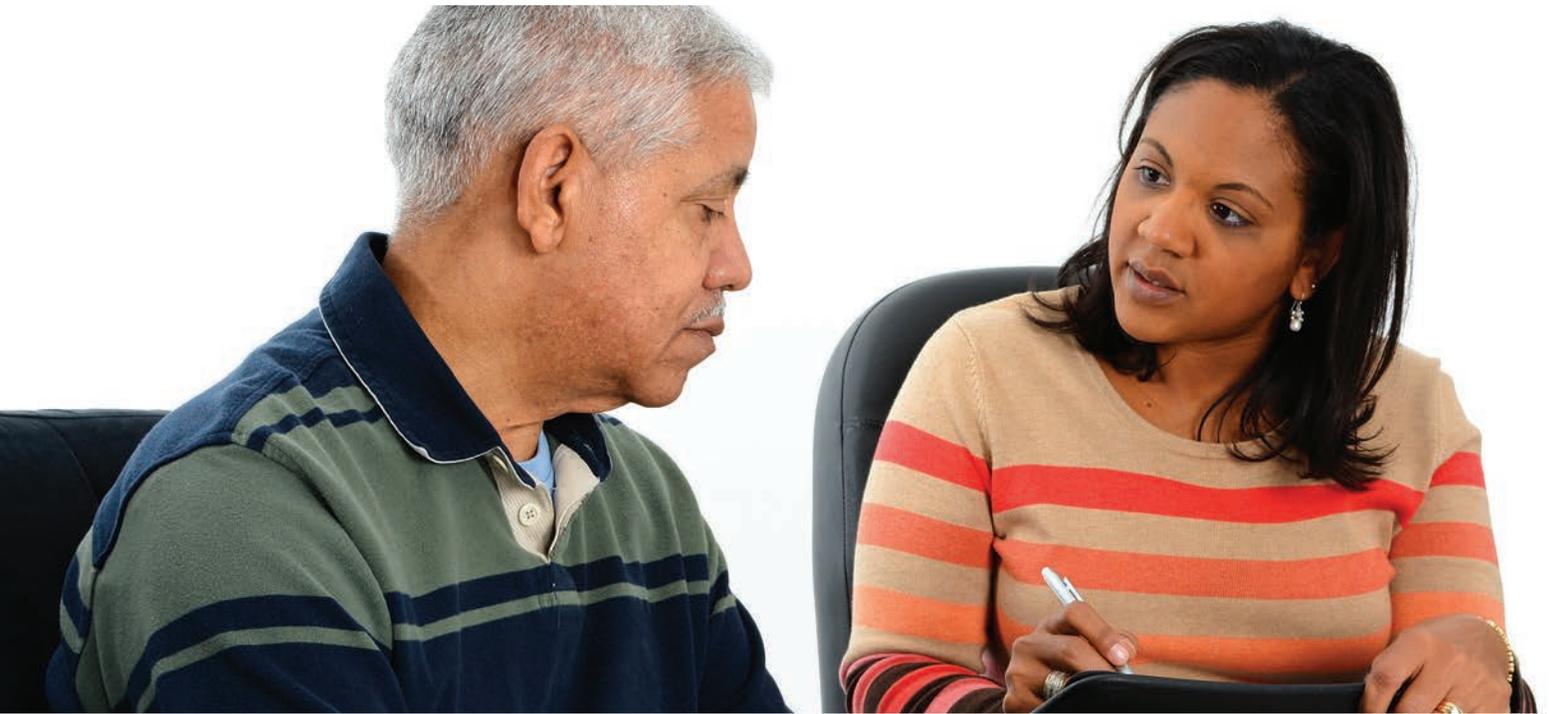
Working Internship Network (WIN)

Research has shown that factors such as limited job experience and lack of education are barriers to escaping from abusive situations. URI’s Working Internship Network provides shelter residents with valuable job training and internship opportunities in a variety of work settings, preparing them to enter or re-enter the workforce. The program reflects URI’s commitment to empowering domestic violence victims to rebuild their lives.

In 2013, 25 shelter residents completed WIN internships, and 64 URI clients were actively engaged in WIN programs, which include career-readiness and financial literacy workshops.

Services for the Developmentally Disabled

URI operates a competitive employment program for individuals with developmental disabilities as well as 24-hour supervised group homes. All clients receive comprehensive services in their communities through meaningful activities, day programs, and training and skills-enrichment programs.



WHAT OUR EMPLOYERS SAY

“I watched Antonio from the time he was not able to hold a mop. It is exceptionally rewarding and remarkable to see a person grow from having a lot of challenges into a maintenance worker who has kept his job for over two years.”

Derek Dawson, Director, Camp Generation afterschool program, Brooklyn, NY

“Before I came to UCDD I never thought I would learn to be able to travel on my own.”

The Path to Self-Sufficiency

A.K., a 27-year-old West Indian male who immigrated to the U.S. in infancy and resides with his mother, joined the UCDD Supported Employment Program with a strong desire to gain employment.

A.K. was very reserved and painfully shy but very well mannered. Despite the soft-skills training he received in the program to prepare for job interviews, he had difficulty sustaining eye contact and did not appear confident. But he continued to practice his interviewing skills and explore his vocational options. He decided that he would like to become a messenger because it would give him the opportunity to visit all of the boroughs in New York, and he enjoyed riding the subway. The UCDD job developer met with A.K.’s mother to enlist her support in approving his application for a messenger job. A.K.’s mother expressed concerns about his safety traveling on his own, but she was convinced after receiving careful explanation about the extensive travel

training and coaching he would receive from his UCDD job coach. His mother also recognized how eager he was to work as a messenger and decided to support the vocational plan.

When A.K. met the owner of the RDS messenger service, there was an immediate connection. The owner noticed his meticulous grooming and attire and his motivation to work. A.K. was hired on the spot, and within a few weeks he learned to navigate the transit system, enabling him to travel independently to all the messenger routes. His mother is very proud of her son’s accomplishment; she admitted that she was surprised by his success and realizes how much she underestimated his abilities.

The owner noticed his meticulous grooming and attire and his motivation to work. A.K. was hired on the spot, and within a few weeks he learned to navigate the transit system, enabling him to travel independently to all the messenger routes.

Residences

- › 24-hour, full-service Intermediate Care Facilities (ICF), Linden House (14 beds) and the Beny J. Primm Residence (11 beds), both located in Queens, provide custodial care for a total of 25 adult men and women with developmental disabilities who have been diagnosed with mild to profound Mental Retardation.
- › Ferndale House, URI’s 24-hour Individualized Residential Alternative facility, provides residential care for a total of eight adult men and women who have developmental disabilities and are diagnosed with mild mental retardation, providing them with personalized attention and opportunities for more independent living.

Urban Center for the Developmentally Disabled (UCDD)

UCDD provides job counseling, training, and competitive employment services for developmentally disabled men and women, giving them the tools to be productive, self-confident, and more independent. In 2013, UCDD secured 46 new job placements for clients. UCDD was also awarded a Core Rehabilitation Services contract budgeted for \$264,282 through FY18 from the New York State Education Department.

Travel Training at UCDD

Travel training teaches our clients to navigate the New York City transit system, which opens up a wider range of employment options and builds their

self-sufficiency and sense of accomplishment. Clients who have received the training have said that they feel empowered by their newfound independence and look forward to pursuing their employment goals.

The UCDD travel training program has benefited from a new initiative at the Interagency Council (IAC) to provide travel training for clients with developmental disabilities. URI job coaches participated in a travel training initiative sponsored by IAC. As a result of this initiative, UCDD staff have been able to spend more time focusing on other job responsibilities, and our clients have been able to receive travel training sooner.

Alcoholism and Addiction Services



“Knowing that I have a positive impact on clients and seeing the quality of their lives improve keeps me motivated.”

MS-UCAS counselor

The Urban Resource Institute’s Marguerite T. Saunders Urban Center for Alcoholism and Addiction Services (MS-UCAS), an outpatient chemical dependency program, was founded in 1988. For approximately 26 years, MS-UCAS has provided community-based support services to adult men and women age 18 and older seeking assistance with alcohol and drug addiction recovery. MS-UCAS is distinguished

for its provision of comprehensive, individualized, responsive, and convenient addiction recovery services delivered by credentialed and clinically trained staff who understand substance use and recovery. The program is licensed by the New York State Office of Alcoholism and Substance Abuse. In 2013, 54 patients were admitted into the program.

Consolidated Statements of Financial Position

December 31, 2013 and 2012

	2013	2012
Assets		
Current assets		
Cash and cash equivalents	\$ 5,991,068	\$ 6,276,837
Restricted cash, patients' escrow funds	34,060	43,529
Due from funding agencies	3,225,338	3,271,708
Medicaid receivable	1,344,800	1,593,073
Prepaid expenses	158,616	170,640
Other current assets	263,153	72,181
Total current assets	11,017,035	11,427,968
Property and equipment, net	11,420,193	12,001,278
Deferred financing costs, net of accumulated amortization of \$840,581 in 2013 and \$815,933 in 2012	475,504	500,152
Assets whose use is limited, under bond indenture agreements, held by trustee	988,498	988,498
Due from related entities	--	142,854
Total other assets	12,884,195	13,632,782
	\$ 23,901,230	\$ 25,060,750
Liabilities and Net Assets		
Current liabilities		
Current maturities of long-term debt	\$ 295,425	\$ 330,136
Accounts payable and accrued expenses	6,435,059	6,074,363
Due to funding agencies	433,748	--
Patient escrow funds	34,060	42,035
Other current liabilities	27,615	10,126
Total current liabilities	7,225,907	6,456,660
Due to related entities	--	107,793
Long-term debt, net of current maturities	13,118,407	13,444,507
Total liabilities	13,118,407	13,552,300
Net assets		
Unrestricted	3,556,916	5,051,790
	\$ 23,901,230	\$ 25,060,750

The Notes to Consolidated Financial Statements are an integral part of these statements.

Consolidated Statements of Activities

Years Ended December 31, 2013 and 2012

	2013	2012
Revenue and support		
Fee for service	\$ 11,395,830	\$ 11,586,849
Grants and contracts	491,928	687,226
Medicaid Title XIX	4,964,078	4,759,193
Billing to related entities	--	--
Contributions	31,074	4,356
Patient fees	243,755	235,260
Interest	6,349	3,410
Other	27,583	24,037
	17,160,597	17,300,331
Expenses		
Urban Women’s Residential Facilities	8,647,006	8,340,326
Urban Center for Change	1,596,568	1,447,172
Urban Center for Developmentally Disabled	467,748	495,074
Urban Center for Alcoholism	503,982	388,938
Intermediate Care Facilities/Individualized Residential Alternative	5,175,782	4,302,482
Housing	32,368	--
General and administration	2,232,017	3,056,853
	18,655,471	18,030,845
Changes in unrestricted net assets	(1,494,874) ¹	(730,514)
Net assets, beginning of year	5,051,790	5,782,304
Net assets, end of year	\$ 3,556,916	\$ 5,051,790

1) Included in this amount is approximately \$485,000 of a one-time expense of \$662,000 incurred as a result of liability passed on to the Urban Resource Institute in connection with the dissolution of an external workmen’s compensation insurer. Approximately \$180,000 of this amount was absorbed in FY 2012. Also included is a one-time expense of approximately \$732,000 remaining from the Urban Resource Institute’s separation from its affiliate in 2012.

The Notes to Consolidated Financial Statements are an integral part of these statements.

Your Support Helps Us Make a Difference

URI relies on and greatly appreciates the generosity of our donors. Your financial support allows us to provide vital human services, mostly free of charge, to some of New York City's most vulnerable populations. Please sponsor URI with a donation that will help us make a difference and assist victims of domestic violence, people with developmental disabilities, and individuals challenged by addiction.

During 2013, support from Nestlé Purina PetCare, Avon, the BBVA Compass Foundation, and other companies and organizations enabled us to expand our services to individuals and families seeking to escape domestic violence and to develop and launch innovative programs

like URIPALS, which co-shelters people and their pets. We are deeply grateful for their partnership and support.

Program Sponsor: URI programs help thousands of New York residents each year receive the vital health and human services that all people require. Help one of our programs by donating much-needed financial support.

Employee Involvement: Employees can get involved either through financial gifts—especially through matching programs—or by volunteering time and services. Contact your employer to discover if any matching programs exist, and if none do, you may consider a proposal to start one.

Foundation Grants: We gratefully accept both financial support and in-kind services from corporate and private foundations.

To find out more about how you can help, contact Rita Garza, Senior Vice President, Marketing, Communications and Development, at 646-652-7107 or rgarza@urinyc.org.

To make a donation, visit www.urinyc.org/get-involved/donations.



The Urban Resource Institute (URI) provides comprehensive, holistic, and supportive human services programs that give individuals and families in the New York metropolitan area the tools and resources to change their lives for the better.

With our rich legacy of social service research and expertise, our deep relationships with the diverse communities we serve, and our flexible, innovative approach to program development and service delivery, we are uniquely equipped to provide solutions to the challenges affecting New York's most vulnerable populations.

Our hands-on programs for victims of domestic violence, the developmentally disabled, and people struggling with addiction and substance abuse are specifically tailored to meet the needs of the individual, while our community outreach initiatives build wider visibility and support for the issues that have an impact on our clients' quality of life and New York's urban communities.



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